## Volunteers of America®

MINNESOTA AND WISCONSIN

# 2023 REPORT TO THE COMMUNITY

# Finding well-being through:





**70** programs in

**110** neighborhoods & communities

#### 异 ACCESS & ↓ OPPORTUNITIES

8,157 young people stayed engaged in school

**1,459** older adults, people with disabilities, caregivers, and professionals got help, advice, and services that focused on both protecting adults who might need extra help and supporting them to stay engaged in decision making

**1,264 people** received estate planning legal services and probate planning

**276 individuals** received wraparound supportive services that address the educational, employment, healthcare, housing, and family relationship needs of people re-entering society from prison

#### HEALTHY MINDS & BODIES

**4,104** older adults and people with disabilities in public housing received in-home support or community health worker services

**2,162** African American and East African older adults and their caregivers received culturally appropriate support, information, and resources on Alzheimer's and related dementias, as well as other chronic health conditions

**2,107** older adults and people with disabilities received nutritious meals

**903 children and adults** received mental health support, treatment, and case management services

**110** kids with chemical dependency and/or mental health challenges received residential treatment

# COMMUNITY

**114,472 hours** of service provided by **1,086** volunteers

**737 men and women** received relationship-based mentoring and supportive services

**223 African American and East African older adults** connected with community-based supportive services

**151** currently or previously incarcerated men and women connected with volunteer mentors SAFE & STABLE

**582** older adults and individuals with disabilities resided within affordable, service-enriched housing

**463 family members** remained stably housed

**276 men and women** supported in the transition back to community from prison with transitional housing or home-based support

**43 young people** safely housed in shelter



**400 hours** of interfaith chaplaincy training provided to men inside Stillwater Correctional Facility

**16 incarcerated men** who have completed interfaith chaplaincy training now serving as spiritual care providers inside state prisons

12 prayer calls held by VOA Staff

**9 VOA** commissioned ministers

**9 interfaith chaplains** provided spiritual care at **14 VOA** sites

#### A Letter from the CEO

As we reflect on the past year, I am inspired by the unwavering resilience and hope that defined our journey. It is no secret that today's nonprofits face significant hurdles like staffing shortages and funding challenges - while the needs within the communities we serve continue to grow. In the face of adversity, the people we serve and our staff have courageously tapped into their passion and purpose to persevere and overcome challenges.

Our commitment to fostering well-being has never been more crucial. The interconnectedness of health, housing, and human services has become even more evident, highlighting the critical role nonprofits like VOA play in serving the whole person and reconnecting the social fabric. Through innovative programs and collaborative efforts, we witness how individual well-being is intrinsically linked to the well-being of our communities and vice versa. We have the enormous privilege of witnessing lives transformed and communities uplifted.

We are looking ahead and developing a new strategic plan to guide VOA's future path. Hundreds of voices are informing our future direction. Together, we can build healthier communities that foster resilience and prioritize the well-being of every person. In unity, we find compassion and strength. In hope, we find purpose. Thank you for being part of the VOA community. We are truly grateful for each and every one of you.

With gratitude, Julie Manworren, President and CEO, Volunteers of America MN/WI

#### **Statement of Financial Position**

ASSETS	2023	2022
Cash, Accounts Receivable, and Current Assets	12,820,770	14,856,779
Property and Equipment	25,259,557	25,057,912
Right-of-Use Assets	3,870,873	-
Accumulated Depreciation	(17,046,604)	(16,538,931)
Property Held For Sale	-	631,402
Other Assets	1,210,827	1,305,121
Assets Total	\$26,115,423	\$25,312,283
LIABILITIES		
Current Liabilities	3,475,862	3,525,290
Long Term Liabilities	6,424,220	3,563,086
Liabilities Total	\$9,900,082	\$7,088,376
NET ASSETS		
Without Donor Restrictions	15,516,602	17,536,064
With Donor Restrictions	698,739	687,843
Net Assets Total	\$16,215,341	\$18,223,907
Liabilities and Net Assets Total	\$26,115,423	\$25,312,283

#### Statement of Operating Activities

REVENUES	2023	2022
Government Revenue and Grants	20,847,474	21 451 690
		21,451,680
Program Service Fees	8,266,729	7,425,633
Other Income	2,007,695	8,023,615
Charitable Support	1,220,215	1,249,430
Revenues Total	\$32,342,113	\$38,150,358
EXPENSES		
Promoting Self-Sufficiency	4,537,881	4,144,150
Fostering Independence	14,820,486	13,944,916
Encouraging Positive Development	8,956,458	9,364,604
Administration and Fundraising	6,448,770	5,190,167
Depreciation	789,098	837,327
Operating Expenses Total	35,552,693	33,481,164
Interest Expense	150,292	160,051
Expenses Total	\$35,702,985	\$33,641,215
Operating Net Income	(\$3,360,872)	\$4,509,143

#### Expense category notes:

Promoting Self-Sufficiency: In addition to Community Justice services, this includes our services for people experiencing homelessness and housing for families and single adults. Fostering Independence: In addition to services for older adults, services for people with disabilities, and housing for adults with disabilities and older adults, this includes our mental health services. Encouraging Positive Development: This includes our services for children and youth, such as education, foster families, and youth residential services.

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